

1) Describes a typical day in a nursing home

A typical day in a nursing home is characterized by three main activities: lift and personal hygiene, the food cycle which includes breakfast, lunch and dinner, and entertainment and rehabilitation activities. Describe some typical entertainment and socializing activities in your own words.

4) Request for a meeting with the Director by a guest of the Nursing Home

An elderly man asks to be able to speak to the Director to inform him about a kitchen malfunction. The Director accepts the request of the old man who complained about the pasta that was too hard and undercooked.

The Director promptly summons the manager of the catering company in order to be able to talk with the kitchen staff by accepting the requests of the elderly guest, trying to solve the problem so as to ensure excellent service for all the elderly in the Nursing Home.

5) Project for the reorganization of staff shifts in the nursing home

It is necessary to draw up a project for the reorganization of staff shifts that takes into account the integration between the various professional figures such as: Nurses, Physiotherapists, Entertainers and Operators assigned to assistance. The project must modulate the hours according to the professional families of greatest interest starting from the nurses who have to increase the amount of hours as well as the assistance operators while the hours for physiotherapy and animation remain unchanged.